Pricing Policy

All prices in list price. Upon account approval and set-up, a discount percentage will be determined to be used to derive the cost. All prices are FOB Hammond, LA, unless specified in a quote provided by Prestige and/or specified during account setup. **Any errors or omissions in this pricing guide will be superseded by an official quote provided by Prestige.** All pricing is valid until a newer version of the price list is released and discounts provided.

Shipping Guidelines

Doors, sidelights and transoms: these products are individually secured and packed on custom wooden crates and pallets. Styrofoam or other packing material is placed between the items to help prevent damage during shipping. Normally no more than 10 doors are placed inside one crate or pallet.

Pre-hung Entry Systems:

Shipment and assembly configurations for these units are available in 3 options:

1. Assembled for customer pickup from our factory,
2. Pre-machined – KD or knocked down, and crated for shipment. These entries have been completely assembled, and are then disassembled and crated for shipment, and reassembly at your location.
3. Assembled and crated for shipment. Unit may not be completely assembled depending on size and configuration. Interior casing is not applied.

Receiving Your Shipment

All merchandise is inspected, securely packed and leaves our warehouse in good condition. We are not liable for damage or loss once it has been placed on board the truck. The merchandise literally becomes the property and responsibility of the freight carrier. **When receiving your shipment, please inspect any shipment for damage prior to signing the delivery receipt.** If damage is found, you should make a notation on the delivery receipt and file a claim for damage with the delivering freight carrier. Prestige Entries assumes no liability for any damage which may occur during shipping. Please do not attempt any return to us without prior notification and authorization, as we will not accept the shipment and it will be returned back to you including freight charges both ways.

Shipment Error or Shortage

If you receive a shipment and there is a shortage or error, or a defective product, please contact us within 24 hours of signed bill of lading.

Freight Policy

Freight Options

Orders are available at our Hammond, LA factory for customer pick-up. All other orders are shipped FOB our warehouse and will be shipped on a common freight carrier or delivered on our own truck. The customer is responsible for all shipping costs. The customer may elect to provide their own freight carrier by scheduling the pick-up from our factory. Freight pick-ups must be concluded by 4:00 pm Central time Monday through Friday. If the customer wishes to schedule their own pick up, the quantity of crates used and a total weight will be provided. The customer must then complete the bill of lading and fax a copy to Prestige Entries.

The customer may elect to have Prestige Entries schedule the freight carrier. With approved credit, Prestige Entries will arrange shipping to your dock. Shipping charges will be added to the customers invoice. In this event, Prestige Entries will schedule the freight pick-up with a freight carrier of our choice. Orders may also be shipped freight collect. In this event, all freight charges are to be paid by the customer directly to the freight carrier at the time of delivery. We do not send shipments COD.

SPECIAL NOTE* ** Due to the size and weight of crated door units, it will be imperative that customers have personnel available to assist the delivery driver at the time of delivery. The customer will be responsible for any and all additional cost for special circumstances regarding their delivery.

Shipping Fees:

Up to 2 single or 1 double pre-hung unit (3 or fewer slab door panels) - $150

4 single or 2 double or more pre-hung units (4 or more slab door panels) - No Charge, pre-paid freight

Freight for parts or other items, FOB Hammond.