Care and Maintenance Guidelines

Your Prestige Steel door is foam insulated and finished with industrial-grade paint. With proper maintenance, it is designed to last for years. We recommend an annual inspection to ensure long-term performance and appearance.

Environmental exposure and regular use will naturally affect the condition of your door. Understanding and mitigating these factors will help extend the life and beauty of your unit. You should expect that exposure to natural elements and frequent use is expected to cause steel doors and windows to show age.

Prestige Steel doors and windows are hand-forged and individually finished. Variations in finish and materials are expected and intentional to achieve a hand-forged aesthetic. These are not considered defects. Minor imperfections in steel, glass, and other components fall within accepted industry standards. Below are some simple guidelines and tips to ensure a long life of beauty and enjoyment.

Several factors can contribute to wear over time, including:

- Heat and sunlight
    - Doors exposed to direct sunlight without sufficient overhang will fade more quickly and unevenly.
    - A shortened refinishing schedule should be expected in these conditions.
- Moisture
    - Insufficient overhang, rain and humidity can all affect both the finish and overall integrity of the door.
    - In high-moisture environments, applying oil-based cleaning products can help improve surface protection.
- Abrasion and impact
    - Like finished automotive metal, steel doors are susceptible to scratches and dents.
    - Minor damage can lead to rust or visual flaws if not repaired.
    - Doors should not be slammed or subjected to rough use, which may cause finish failure or loosening of components.

Maintenance Expectations:

- In typical environments, repainting is recommended every two to three years. In harsh climates or where the door receives direct exposure, annual refinishing may be necessary.
- Inspect the caulk glazing around glass annually. Both painted and glazed areas (especially where the glass meets the steel) should be checked and touched up as needed. Particular attention should be paid to holes from installation, hardware, or bolts. Reapplying clear silicone cap glazing is a simple preventative measure to help guard against moisture intrusion.

Cleaning Instructions:

- Hand wash painted surfaces using mild soap that is safe for bare hands.
- Rinse thoroughly with clear water and wipe dry with a clean cloth.
- Do not use solvent or thinner-based cleaners, which can strip paint layers.
- Avoid spraying with a hose. Doors and windows are not designed to handle the amount of water that a residential hose generates.
- All surfaces must be dried with a clean cloth as exposure to moisture and water over time may lead to rust.

THESE CARE AND MAINTENANCE GUIDELINES AND DOOR INSTALLATION GUIDELINES AND ARE INTEGRAL PARTS OF THE WARRANTY PROVIDED. COPIES OF ALL THESE DOCUMENTS CAN BE FOUND ON THE PRESTIGE STEEL WEBSITE AT WWW.PRESTIGESTEEL.COM.