Door Installation Guidelines

General

- Prestige Steel is not responsible for improperly installed doors. All doors must be installed by a licensed and insured professional familiar with steel doors installation and in accordance with the Prestige Installation Guidelines.
- Each unit is pre-fit, tested, and photographed at the manufacturer and again at Prestige Steel to verify that it is square, plumb, and fully functional prior to delivery.
- All exterior doors must be protected by a roof overhang measuring at least 50% of the height of the unit. For example, an 8' tall unit requires a minimum 4' overhang, extending a minimum of 3' horizontally beyond each edge of the door.
- **FAILURE TO FOLLOW THESE INSTALLATION GUIDELINES WILL VOID ANY APPLICABLE WARRANTY CLAIMS.**

Protecting the Door During Installation

- Keep doors fully covered and protected during all phases of installation and construction.
- Do not expose to sheetrock mud, brick mortar, paint, or other damaging materials.
- Store doors carefully to prevent any damage to the finish.

Minimum Rough Opening Recommendations

- Height: Minimum ½" taller than unit dimensions
- Width: Minimum 1" wider than unit dimensions

Step 1 – Remove Door from Packaging

- COMPLETE THE PRE-INSTALLATION INSPECTION FORM AND RETURN IT TO PRESTIGE FAILURE TO RETURN FORM WITHIN 48 HOURS OF DELIVERY CONSTITUTES AN ACCEPTANCE OF THE DOORS AS-IS.
- Use caution: do not use knives near finished surfaces when opening packaging.
- For multiple units, match door slabs and frames by label — each is custom-fit and not interchangeable.
- For glass frame units (inswing only):
    - Open 90° and lift to remove from the door panel.
    - Store safely to prevent damage during install.
- Stand door vertically and inspect:
    - It should sit comfortably in the frame with consistent reveals.
    - Closed, the door should sit flush and compress the weatherstrip evenly.
- If not, submit photos/video to your dealer before continuing.

Step 2 – Hang the Frame

- Note: Steel units are heavy and will require extra framing support.
- Install sill pan per manufacturer's instructions.
- Use a 6-foot level to confirm rough opening is square.
- Inspect and level the subfloor as needed. Add shims as needed.
- Apply caulking and sealant to the subfloor before setting the frame.
- Anchor frame to wall studs using ¼" lag bolts. Acceptable anchoring methods include:
    - Through-jamb anchor holes
    - Nail fin/mounting tabs
    - Installation straps
- Use shims between door frame and studs to ensure long-term stability and alignment.

Step 3 – Hang Doors in Frame

- Remove sweep from the sweep track on the bottom of each door slab.
- Match door slabs to the correct frames. Gently lower hinge pins into barrels.
- Stand doors carefully to avoid damaging sweep tracks.
- Install sweep by sliding it into the track on the bottom of the door.
- Verify:
    - Doors hang plumb and swing freely.
    - Hinges fit tight, with no visible gap between hinge halves.
    - Reveal around the door is even and consistent.
    - Pre-installed weatherstrip makes full compression contact all around the door.

If issues are found at this stage, return to Step 2 for adjustments. If Step 1 confirmed a proper fit, misalignment at this stage likely indicates installation error.

Step 4 – Final Finish and Detailing

- Apply touch-up paint to any exposed metal or drilled holes to prevent rust.
- Apply black caulk at mulled joints (transom/sidelite) to seal and finish the connection.
- Hang inswing glass panels, if applicable.
- Install anchor plugs as applicable.
- Apply clear silicone “cap bead” to exterior glazing stops to protect against minor glazing imperfections.

Important: Protect the Door Post-Installation

- **Keep doors fully protected until the house is move-in ready.**
- **Job sites are hazardous — do not use the door as a passageway during construction.**
- **Scratches or dents from tools, debris, or trades are common without protection.**
- **Touch-up paint will not resolve major damage.**
- **If the door is not fully protected, you should expect to repaint before move-in.**
- **Failure to protect the unit will void the warranty. Repainting or repairs are the homeowner’s responsibility.**

Step 5 – Complete the Post-Installation Unit Inspection Form

- Failure to return this form within 48 hours of installation constitutes acceptance of the door's condition as-is.

THESE INSTALLATION GUIDELINES AND CARE AND MAINTENANCE GUIDELINES ARE INTEGRAL PARTS OF THE WARRANTY PROVIDED. COPIES OF ALL THESE DOCUMENTS CAN BE FOUND ON THE PRESTIGE STEEL WEBSITE AT WWW.PRESTIGESTEEL.COM.