LIMITED WARRANTY

GENERAL PRODUCT - 5 YEAR LIMITED WARRANTY

Prestige Steel ("PS") provides a five (5) year limited warranty from the date of shipment to the first owner-occupant of the structure where the product is originally installed. Under this warranty, PS will, at its sole discretion, repair or replace any product found to be defective in materials or workmanship, provided notice is given within thirty (30) days of discovering the defect. If repair or replacement is not reasonably possible, PS may choose to refund the original purchase price paid by the dealer. In the case of discontinued or unavailable products, PS reserves the right to supply current designs that may not be an exact match to the original. Replacement product will carry the remainder of the original warranty period. This warranty may not be altered or extended by any individual, either verbally or in writing, without the express written consent of PS. It applies only to products installed within the United States.

This limited warranty does not extend to and the following shall not be considered defects in material or workmanship:

- Paint finishes or insulated glass (covered under separate warranties)
- Products not installed per PS installation guidelines or not maintained per the care instructions at www.prestigesteel.com
- Altered or abused products, or products installed in abnormal, extreme, or non-code-compliant conditions
- Products in structures without proper drainage or moisture management
- Field-mulled or field-glazed products, or assemblies using PS parts by others
- Discoloration due to weather or water intrusion unrelated to a product defect
- Condensation, mold, mildew, corrosion, or frost caused by excessive humidity
- Worn weatherstripping, pads, sills/sweeps, flush bolts, or thresholds due to use
- Air or water infiltration, structural, insulation, or energy performance (as products are not certified/tested)
- Performance degradation from installation method, environmental conditions, or normal wear
- Rust or other corrosion of any product component
- Minor imperfections or design variances due to hand-forged nature of the product, including slight door panel size or TDL alignment
- Optional accessories, pans, or add-on items
- Damage due to extreme weather, atmospheric exposure, or Acts of God

Limitation of Liability

This limited warranty excludes all liability for incidental or consequential damages. All claims, whether in contract or tort, are limited to the original purchase price of the product. Some states do not allow exclusion of incidental or consequential damages, so this limitation may not apply to you.

Replacement product will be provided F.O.B. from PS's facility in Hammond, LA. This warranty does not cover costs associated with installation, removal, shipping, handling, or disposal. No other warranties apply unless specifically stated in writing by PS.

PS reserves the right to inspect the product and may require it to be returned to the Hammond, LA facility for evaluation.

IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IN ALL CIRCUMSTANCES AND IN ALL EVENTS, THE MAXIMUM LIABILITY TO PS IS THE PURCHASE PRICE OF THE PRODUCT DIRECTLY FROM PS.

Third-Party Supplier Warranty Disclaimer

Prestige Steel ("PS") may offer products sourced from third-party suppliers for resale. For these products, the warranty provided by the original manufacturer or supplier will apply. Upon request, PS will provide a copy of the applicable third-party warranty.

Third-Party Supplier Responsibility

- When PS acts as a distributor or retailer of third-party products, we do not manufacture these items and therefore do not provide direct warranties for them. All warranty responsibility, including claims and support, lies with the original manufacturer or supplier.

Warranty Coverage

- Warranty terms, coverage limits, and exclusions vary by supplier and product. Any issues, defects, or claims related to third-party products should be addressed directly with the original supplier according to their warranty policy.

Limitation of Liability

- PS is not liable for any direct, indirect, incidental, consequential, special, or exemplary damages related to the use, performance, or warranty of third-party products. This includes, but is not limited to, any loss of profits, revenue, data, or use.

Warranty Disputes

- In the event of a dispute regarding a third-party product's warranty, PS will make reasonable efforts to assist in facilitating communication with the supplier. However, PS does not guarantee the outcome of any dispute, as all final decisions rest with the third-party supplier.

Product Information

- PS strives to provide accurate and current product descriptions and specifications. However, we make no warranties regarding the accuracy, completeness, or suitability of third-party product information provided through our website, marketing materials, or other sales channels.

PAINT - 1 YEAR LIMITED WARRANTY

Prestige Steel ("PS") provides a limited warranty for painted finishes for a period of one (1) year from the date of shipment to the first owner-occupant of the structure in which the product is originally installed. Under this warranty, PS will, at its sole discretion, repair or replace any product with paint found to be defective in materials or workmanship, provided notice is given within thirty (30) days of discovery.

This warranty may not be modified or extended by any individual, either verbally or in writing, without the express written consent of PS. This warranty applies only to products installed in the United States.

This limited warranty does not apply to, and the following are not considered defects in materials or workmanship:

- All painted surfaces are intended as a primer or base coat. It is the responsibility of the installer to touch-up and repaint the unit as needed upon installation. Touch-up paint is not guaranteed to be an exact match. Field-applied custom colors may vary slightly due to environmental or surface conditions. Final finish appearance is the responsibility of the party completing on-site painting.
- Damage or deterioration caused by aftermarket paint applied by others.
- Damage resulting from failure to protect the product during shipping, installation, or construction.
- Fading or deterioration due to natural aging or direct sun exposure.
- Wear caused by frequency of use.
- Damage from cleaning with power washers, harsh chemicals, brick wash, or other abrasive agents.
- Paint failure due to installations within ten (10) miles of a coastal environment.
- Scratches or blemishes not noted on the Pre-Installation Unit Inspection Form.

Limitation of Liability

This limited warranty excludes liability for incidental or consequential damages. All claims, whether in contract or tort, are limited to the original purchase price of the product. Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

Replacement paint or product will be provided F.O.B. from PS's facility in Hammond, LA. This warranty does not cover costs associated with removal, installation, shipping, handling, or disposal.

PS reserves the right to inspect any product alleged to be defective. If a paint defect is confirmed, PS may choose either to refinish the product or to issue a refund of up to $100 to the purchaser.

IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IN ALL CIRCUMSTANCES AND IN ALL EVENTS, THE MAXIMUM LIABILITY TO PS IS THE PURCHASE PRICE OF THE PRODUCT DIRECTLY FROM PS

INSULATED GLASS - 5 YEAR LIMITED WARRANTY

Prestige Steel ("PS") provides a limited warranty for insulated glass for a period of five (5) years from the date of shipment to the first owner-occupant of the structure in which the product is originally installed. This warranty covers seal failure that causes impaired visibility due to moisture, film, or dust between the panes of glass. For impact-resistant or laminated glass, coverage is limited to one (1) year. This warranty applies only to products installed in the United States.

For verified seal failures, PS will provide replacement glass at no charge for a period of five (5) years from the original shipment date. Replacement glass will be supplied F.O.B. from PS's facility in Hammond, LA. The warranty on any replacement product will extend only for the remainder of the original warranty period.

This limited warranty does not apply to, and the following are not considered defects in materials or workmanship:

- Minor imperfections, such as light scratches or dust, not visible from 10 feet under normal lighting and that do not affect glass performance or integrity
- Scratches, cracks, or breakage resulting from improper maintenance, handling, or installation
- Damage caused by heat buildup from aftermarket window films applied to the glass
- Any damage due to improper or insufficient cleaning methods not in conformance with PS maintenance guidelines
- Damage caused by failure to remove protective film or labels within three (3) months of shipment
- Installations at altitudes above 6,200 feet without a breather or capillary tube
- Damage resulting from extreme weather conditions, atmospheric exposure, or Acts of God

Limitation of Liability

This warranty does not cover labor, shipping, installation, removal, handling, or disposal costs related to repair or replacement. It also excludes any liability for incidental or consequential damages. All claims, whether in contract or tort, are limited to the original purchase price of the product. Some states or provinces do not allow limitations on incidental or consequential damages, so this limitation may not apply to you.

IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY DISCLAIMED. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IN ALL CIRCUMSTANCES AND IN ALL EVENTS, THE MAXIMUM LIABILITY TO PS IS THE PURCHASE PRICE OF THE PRODUCT DIRECTLY FROM PS.

ALL REQUESTS FOR WARRANTY INSPECTION, WORK, OR REPLACEMENT PARTS WILL BE COORDINATED THROUGH AND IN CONJUNCTION WITH PURCHASING DEALER. REPRESENTATIVES OF ALL PARTIES ARE REQUIRED TO BE PRESENT FOR ANY ONSITE VISIT. THE INSTALLATION GUIDELINES AND CARE AND FINISHING GUIDELINES ARE INTEGRAL PARTS OF THE WARRANTY PROVIDED. COPIES OF ALL THESE DOCUMENTS CAN BE FOUND ON WWW.PRESTIGESTEEL.COM.

This warranty is non-transferable. You must provide proof of purchase with your claim. For information regarding the procedure to file a warranty claim, contact your PS dealer or notify PS at:

Prestige Steel
12605 Wardline Rd.
Hammond, LA 70401
985-340-0902
www.prestigesteel.com